

talkinglife training

Education



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Our Service

At Talking Life, we don't just deliver training. Our service starts at the development phase and carries right through to end of service impact reports, all delivered with our expert customer care.

Design All Talking Life training is bespoke to your organisation. The content of each session is discussed with you and formally signed off prior to delivery. Once the content is agreed, final course programmes and associated materials are developed and shared with you prior to delivery.

Delivery Our courses are delivered by exceptional, qualified trainers – specialists in their subjects – and feedback from our training is consistently rated 'excellent' or 'very good' by both delegates and those commissioning the courses.

Customer Care Our dedicated, professional customer team manages and carries out all communication between Talking Life and you, the client. They will liaise directly with you and the training will be monitored at every stage to make sure you are satisfied. Our head office team is experienced, enthusiastic and empathetic.

Online All of our courses can be delivered online via Zoom, MS Teams or you online platform of choice. Our training team has substantial experience of delivering successful training online with excellent outcomes. We provide materials to learners in an electronic format.

Booking System Talking Life has in place an established, bespoke, web-based Client relationship Management system, to organise and manage all training bookings, delegate bookings, trainers, materials, evaluations, and record keeping. Within this system is a client booking system which we are able to offer to our customers free of charge on most of our contracts.

Evaluation is a critical part of our process. All delegates complete an online evaluation form, as does our trainer, so that we may feed back to you any relevant issues raised as a result of the training.

Impact Our training doesn't end at evaluation. 3 months post-delivery, we send out a post-training impact survey to monitor the effectiveness that the training has had in your organisation.

Review Through our Service Delivery Management team we meet with our clients regularly to discuss past training and how improvements can be made (if any) and discuss any future training requirements.

Managed Training Service Talking Life has many years of experience managing training contracts of all kinds for various group sizes & across organisations. We recognise the care and attention to detail required to create the perfect training experience and outcomes.

We rigorously adhere to all available corporate training guidelines, local and national policies & requirements. So, whether you are looking for a one-off course or a bespoke programme we are confident we can offer you the right training for you.

Please ask about our volume booking discounts. The details of current offers can be found on our website at **www.talkinglife.co.uk/offers**

About Talking Life

Talking Life is the No. 1 choice for high quality training in the Adult & Childrens Social Care, Corporate and Healthcare sectors. Established for more than 25 years, we offer a portfolio of hundreds of online & in-house courses which we can deliver and tailor to exactly meet the requirements of our customers. We provide high quality training to more than 200 local authorities, social services departments, NHS Trusts and adult social care organisations throughout the United Kingdom. We are experienced in delivering contracts & projects small and large, have the capability to deliver complex training requirements for organisations, if required, across many different topics and are successful on a regular basis in bidding and winning training contracts through tender or competitive quotation.

Education Training at Talking Life



Helping to build school cultures that recognise the importance of staff well-being and effective safeguarding and emotional support for children and their families in various school settings. We offer:

- Supervision Training
- Supervision for Headteachers and other members of Senior Leadership Teams
- Safeguarding Supervision for DSL's and other middle managers

Why is supervision essential in schools?

Schools are so often at the heart of work with children and families who may need additional help. As well as contributing to multi-agency safeguarding systems, there are increasing demands being placed on schools to be the first port of call in working with a variety of complex issues including supporting vulnerable families and addressing the mental health needs of pupils. This can be challenging for staff who may feel emotionally drained, lacking in confidence and overwhelmed by the expectations placed upon them.

Supervision can make a real difference to the well-being of staff, pupils and families by providing a space where staff can explore feelings, thoughts and responses and develop confidence in working with a range of complex situations.



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Equality, Diversity and Inclusion Courses

- Intersectionality

General Courses

- Intersectionality
- Intersectionality Awareness

Health, Safety and First Aid Courses

- Lunchtime Learning – Health and Safety Law – recognising and controlling hazards

Human Resources Courses

- Sexual Harassment in the Workplace Awareness for Managers

Learning Difficulty / Disability Courses

- D/deaf Awareness and a brief introduction to British Sign Language
- Understanding ADHD & Autism

Legal Courses

- Sexual Harassment in the Workplace Awareness for Managers

Management & Leadership Courses

- Sexual Harassment in the Workplace Awareness for Managers

Mental Health Courses

- Mental Health First Aid Refresher

Personal Development Courses

- Providing Reception Services

Safeguarding Courses

- Child Sexual Exploitation
- County Lines & Child Criminal Exploitation
- Radicalisation & Extremism Awareness
- Safeguarding Children who have a Disability
- Safer Recruitment
- Supervision in Early Years Settings

Supervision Courses

- Using Supervision Effectively: a one day course for Supervisees
- Recording Reflective Supervision
- Supervision in Early Years Settings

A-Z Course Index for Education Courses

- Using Supervision Effectively: a one day course for Supervisees
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- Intersectionality
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