



# **Children's Social Care**





#### **Our Service**

At Talking Life, we don't just deliver training. Our service starts at the development phase and carries right through to end of service impact reports, all delivered with our expert customer care.

**Design** All Talking Life training is bespoke to your organisation. The content of each session is discussed with you and formally signed off prior to delivery. Once the content is agreed, final course programmes and associated materials are developed and shared with you prior to delivery.

**Delivery** Our courses are delivered by exceptional, qualified trainers – specialists in their subjects – and feedback from our training is consistently rated 'excellent' or 'very good' by both delegates and those commissioning the courses.

**Customer Care** Our dedicated, professional customer team manages and carries out all communication between Talking Life and you, the client. They will liaise directly with you and the training will be monitored at every stage to make sure you are satisfied. Our head office team is experienced, enthusiastic and empathetic.

**Online** All of our courses can be delivered online via Zoom, MS Teams or you online platform of choice. Our training team has substantial experience of delivering successful training online with excellent outcomes. We provide materials to learners in an electronic format.

**Booking System** Talking Life has in place an established, bespoke, web-based Client relationship Management system, to organise and manage all training bookings, delegate bookings, trainers, materials, evaluations, and record keeping. Within this system is a client booking system which we are able to offer to our customers free of charge on most of our contracts.

**Evaluation** is a critical part of our process. All delegates complete an online evaluation form, as does our trainer, so that we may feed back to you any relevant issues raised as a result of the training.

**Impact** Our training doesn't end at evaluation. 3 months post-delivery, we send out a post-training impact survey to monitor the effectiveness that the training has had in your organisation.

**Review** Through our Service Delivery Management team we meet with our clients regularly to discuss past training and how improvements can be made (if any) and discuss any future training requirements.

**Managed Training Service** Talking Life has many years of experience managing training contracts of all kinds for various group sizes & across organisations. We recognise the care and attention to detail required to create the perfect training experience and outcomes.

We rigorously adhere to all available corporate training guidelines, local and national policies & requirements. So, whether you are looking for a one-off course or a bespoke programme we are confident we can offer you the right training for you.

Please ask about our volume booking discounts. The details of current offers can be found on our website at www.talkinglife.co.uk/offers



# **About Talking Life**

Talking Life is the No. 1 choice for high quality training in the Adult & Childrens Social Care, Corporate and Healthcare sectors. Established for more than 25 years, we offer a portfolio of hundreds of online & inhouse courses which we can deliver and tailor to exactly meet the requirements of our customers. We provide high quality training to more than 200 local authorities, social services departments, NHS Trusts and adult social care organisations throughout the United Kingdom. We are experienced in delivering contracts & projects small and large, have the capability to deliver complex training requirements for organisations, if required, across many different topics and are successful on a regular basis in bidding and winning training contracts through tender or competitive quotation.

## **Children's Social Care Training at Talking Life**

Talking Life has one of the most comprehensive portfolios of Children & Family social care training in the U.K. We have specialist teams able to deliver everything from refresher & update training on Safeguarding Children to one-day and longer courses on Achieving Best Evidence, Understanding Section 47 and Attachment & Loss.

Talking Life trainers bring a wealth of experience, both as practitioners and as teachers to the training they deliver to clients in Children & Families Social Care. We have included many of the more popular and important courses here; however, if there is a topic missing from this extensive list, please feel free to contact us by phone, email or via our website and we would be happy to discuss your requirements with you.





Talking Life Limited 36 Birkenhead Road, Hoylake, Wirral CH47 3BW



#### **Bereavement & Loss Courses**

- Bereavement & Loss
- Bereavement & Loss coping with the loss of service users
- Breaking Bad News
- Child Bereavement & Loss
- Dealing with Distressed People
- Helping children and young people deal with bereavement, separation and loss
- Managing Challenging Behaviour





### **Care Act Courses**

- Chairing Sensitive Meetings
- Managing Challenging Behaviour





#### **Foster Care Courses**

- Adverse Childhood Experiences (ACES)
- Alcohol & Drug Awareness for Foster Carers
- Assessing Parenting Capacity
- Attachment & Trauma
- Attachment Theory
- Attachment, Separation & Loss
- Behaviour Issues in Children and Young People
- Care Planning and Planning for Permanency
- Caring for Children with Attachment Disorders
- Caring for Children with Difference
- Caring for Children with Disabilities
- Caring for Children with Sexualised Behaviour
- Caring for Traumatised Children
- Chairing Sensitive Meetings
- Challenging conversations and Working with Resistance in families with young people
- Child Bereavement & Loss
- Child Centred Communication with Children & Young People
- Child Development and Attachment
- Child Development and Attachment
- Children's Deprivation of Liberty Safeguards
- Childrens behaviour change in Foster Care
- Chronologies
- Communicating effectively with Young People
- Communicating with Children
- Communicating with Children with Additional Needs
- Communicating with Disabled Children
- · Contact with Birth Families
- CYP who display Sexualised Behaviour
- Direct Work and Voice of the Child
- · Education of Looked after Children
- Engaging Reluctant and Resistant Families
- Engaging with Biological and Social Fathers
- Families who Foster, Sons, Daughters & Family memb
- Foetal Alcohol Syndrome
- Further Attachment
- Gangs and Systemic Youth Violence
- Harmful Sexualised Behaviour
- Hostile & Evasive Families
- Introduction to the Secure Base in Fostering, Adoption and Residential Care
- Life Story Work
- Life Story work (2 Day Course)
- Listening to childrens wishes and feelings
- Making Contact Decisions for Children in Care



- Managing Adolescence for Foster Parents
- Men who Foster Care
- Moving Children to New Families
- Neglect
- Paediatric First Aid (2 days) Accredited
- Parent & Child Assessments
- Parent & Child Placements
- Parental Mental III Health
- Parental Mental III-Health and Children's Safeguarding
- Permanency Planning
- Preparing for Independence
- Preventing Placement Breakdowns
- Professional Authority
- Quality of Contact
- Return from missing Children & YP
- Safer Care
- Sanctions and Rewards
- Separation and Loss
- Separation and Loss Adoptive Parents
- Sexually Harmful Behaviour
- Sibling Assessment
- SMART Care Planning
- Supervising Contact
- Supporting Muslim Looked after Children (LAC)
- Supporting Parents in Managing Adolescence
- The role of Kinship Carers in Child Care
- The Role of Men in Social Work & Caring Roles
- The Use of Professional Authority
- The Voice of The Child in Assessments
- Transitions (Leaving Care)
- Trauma Informed Practice (Childrens)
- Working with Birth Families
- Working with Parents and Carers: Positive Parenting



#### **General Courses**

- Access to Records
- Advanced Attachment training for Social Workers
- Allyship in Social Work
- Anti racist, anti discriminatory, and anti oppressive practice
- Assessment & Analysis
- Assessment & Analysis Developing Professional Curiosity
- Building Community Cohesion into Practice: strategies for frontline professionals
- Challenging conversations and Working with Resistance in families with young people
- Child and Adolescent Development
- Compassion fatigue, Moral Injury and Supporting Resilience
- Counselling Skills
- Dealing with Difficult Customers and Situations
- Educational Health Care Plans (EHCP)
- Engaging Reluctant and Resistant Families
- Evidence-Based Children Assessments
- Having difficult conversations with children and young people
- Intersectionality
- Intersectionality Awareness
- Life Story Work
- Managing workload/caseload Management Techniques
- Mediation Skills for Business Support Staff
- Motivational Interviewing
- Neuro Linguistic Programming (NLP) for Communication and Influencing
- Neurodiversity
- Nurtured Heart
- Producing Reports for Social Workers
- Relationship Based Practice
- Restorative Practice
- Supporting children and young people/families who identify as LGBTQ
- Theraplay Techniques
- Unconscious Bias
- Understanding Cultural Diversity in our Work with Children and Families
- Working with Behaviour Positively
- · Working with BEM children
- Working with Trauma & Anxiety



# **Health, Safety and First Aid Courses**

- Chairing Sensitive Meetings
- HIV Awareness for Childrens Social Workers
- Ligature Training
- Lunchtime Learning Health and Safety Law recognising and controlling hazards
- Managing Challenging Behaviour
- Manual Handling
- Medicines Management
- Medicines Management & Competency Assessment
- Mindfulness
- Mindfulness Bitesize
- Moving and Positioning of Children
- Muscular Dystrophy Awareness
- Paediatric First Aid (2 days) Accredited
- Personal Safety for Lone Workers
- Risk Assessment
- Unconscious Bias





#### **Human Resources Courses**

- Bias Training
- Chairing Sensitive Meetings
- Embracing Change
- Managing Challenging Behaviour
- Managing Change
- Managing Conflict
- Mediation Skills for Business Support Staff
- Mindfulness
- Sexual Harassment in the Workplace Awareness for Managers





# **IT Training Courses**

- Keeping children and young people safe online
- Online Safety





## **Learning Difficulty / Disability Courses**

- Assessing the needs of children in situations of parental learning disability
- Assessing, Care Planning & Safeguarding Autistic Adults & Children
- Autism Awareness
- Autism Awareness Intermediate Childrens
- Autism in Practice
- Autism Intermediate
- Autism: Exploring Sensory Awareness
- Capturing the Views & Wishes of Disabled Children
- Caring for Children with Disabilities
- Chairing Sensitive Meetings
- Communication with Disabled Children
- Communication with less verbal autistic children & adults
- Communication with More Verbal autistic children and adults
- D/deaf Awareness and a brief introduction to British Sign Language
- Developing Social Stories for Young People with SEND
- Down Syndrome Awareness
- Engaging Parents and Carers with Learning Disabilities
- Improving Learning & Attainment for autistic pupils in Special Schools
- Improving Learning and attainment for autistic pupils
- Improving Learning and attainment for autistic pupils (Secondary)
- Intermediate Autism for NQSW's
- LD Awareness
- Learning Disability & Complex Needs
- Learning Disability Awareness
- Managing Challenging Behaviour
- Safeguarding Deaf & Disabled Children
- Safeguarding of Children with Disabilities and Direct Work
- Understanding ADHD & Autism
- Understanding Neurodiversity
- Using Play to Engage Non-Verbal Children
- Working with Autistic Adults & Children
- Working with Parents with Learning Disabilities inc Autism



#### **Legal Courses**

- Achieving Best Evidence (ABE)
- Achieving Best Evidence Refresher
- Advanced Statement Writing & Court Skills
- Advocacy
- Age Assessments
- Age Assessments (Advanced)
- An Introduction To Court Skills
- Analytical Report Writing
- Analytical Reporting and Recording
- Appropriate Adult and PACE 1984
- Appropriate Adult/PACE
- Children's Deprivation of Liberty Safeguards
- Children's Rights and Advocacy
- Community DoLs
- Consent
- Court Familiarization and Evidence Giving (Court Skills)
- Court of Protection
- Court Skills for Children's Social Workers
- Court Skills Introduction Family Law in a Day
- Current Legal Policy in Family Law
- Deprivation of Liberty (Children & Young People)
- Expert Witness Training
- Families with NRPF and UASC
- Family Law and the Legal System
- Family Law and the Legal System (Welsh Context)
- Investigating Complaints Child/Family Social Care
- Investigative Interviewing
- Investigative Interviewing
- Legal Training for IROs
- Mental Capacity Act (MCA) & Deprivation of Liberty Safeguards (DoLS)
- NRPF (no recourse to public funds) & UASC (unaccompanied asylum seeking children)
- Preparing for the LPS (Liberty Protection Safeguards)
- Section 47
- Sexual Harassment in the Workplace Awareness for Managers
- Special Guardianship Orders
- Transition from Children's to Adult Services -Legal Framework 16-25
- Understanding the Public Law Outline
- Writing Child Permanence Reports
- Writing Reports for Court
- Writing Section 7 and 37 Reports



# **Management & Leadership Courses**

- 1:1 Direct Supervision
- Adaptive Leadership
- Bias Training
- Building Community Cohesion into Practice: strategies for frontline professionals
- Chairing Case Conferences
- Chairing Sensitive Meetings
- Compassionate Leadership
- Complex Case Management
- Conflict Management
- De-escalation A Proactive Approach to Conflict
- Developing Effective Supervision: Core Skills for Supervisors
- Effective and Efficient Social Work Practice
- Embracing Change
- Emotional Intelligence for Managers
- Enabling Risk
- Management Oversight Development
- Management Oversight Training
- Managing Challenging Behaviour
- Managing Change
- Managing Conflict
- Managing for the First Time
- Mediation Skills for Business Support Staff
- Mindfulness
- Multi Skilling the Team
- Multi-Generational Teams
- Sexual Harassment in the Workplace Awareness for Managers
- Stress & Resilience for Managers
- Supervision
- Supervision and Appraisal
- Supervision for Social Workers
- Team Building
- Team Development



#### **Mental Health Courses**

- ADHD (Attention Deficit Hyperactivity Disorder)
- Assessing the Needs of Children in Situation of Parental Mental Health
- Assessing the needs of children in situations of parental alcohol /substance misuse
- Bereavement & Loss
- Bouncing Back! How to be Resilient in the Workplace
- Chairing Sensitive Meetings
- Child Mental Health
- Children who Self-Harm
- Dealing with Distressed People
- Depression Awareness
- Embracing Change
- Impact of Parental Mental Illness
- Ligature Training
- Managing Challenging Behaviour
- Mental Health & Impact on Parenting
- Mental Health and managing risky behaviour in adolescence
- Mental Health First Aid Refresher
- Mindfulness
- Mindfulness Bitesize
- Motivational Interviewing and Solution Focused Interventions
- Motivational Interviewing/Solution Focused Int
- The Mindful Manager in Times of Crisis
- The Toxic Trio
- Trauma Informed Practice Awareness
- · Working with children and young people experiencing mental health difficulties
- Working with Trauma & Anxiety



## **Personal Development Courses**

- 1:1 Direct Supervision
- Bias Training
- Building Resilience and Professional Boundaries
- Chairing Sensitive Meetings
- Challenging Conversations
- Conflict Management
- Culturally Competent Practice
- Customer Care
- Customer Care on the Telephone
- De-escalation A Proactive Approach to Conflict
- De-Escalation A Proactive Approach to Conflict 2-day Course
- Dealing with Difficult Conversations
- Dealing with Difficult Customers and Situations
- Dealing with difficult People
- Developing Cultural Humility and Working Inclusively
- Developing Effective Supervision: Core Skills for Supervisors
- Effective Communication for Social Workers
- Embracing Change
- Enhancing the Development of Newly Qualified Social Workers
- Equality & Diversity
- Holding Difficult Conversations
- Managing Challenging Behaviour
- Managing Change
- Managing Conflict
- Mediation Skills for Business Support Staff
- Mindfulness
- Mindfulness Bitesize
- Neuro Linguistic Programming (NLP) for Communication and Influencing
- Neurodiversity
- Practicing with Professional Authority
- Practising with Confidence & Assertiveness
- Pre Retirement
- Professional Boundaries
- Professional Boundaries for Social Workers
- Recording Meeting Outputs
- Reflective Practice
- The Mindful Manager in Times of Crisis
- Time Management
- Working in a Changing Environment
- Working with Distressed & Difficult Clients



## Resilience, Wellbeing & Stress Courses

- Bouncing Back! How to be Resilient in the Workplace
- Breaking Bad News
- Building Resilience and Professional Boundaries
- Building Resilience in Children
- Building Self Esteem for Foster Carers
- Chairing Sensitive Meetings
- Compassion fatigue, Moral Injury and Supporting Resilience
- Dealing with Distressed People
- Depression Awareness
- Embracing Change
- Emotional Intelligence
- Emotional Intelligence for Managers
- Low Arousal approaches to Managing Aggression
- Managing Challenging Behaviour
- Managing Change
- Managing Conflict
- Managing Pressure & Maintaining Resilience at Work
- Managing Verbal Conflict
- Mindfulness
- Mindfulness Bitesize
- Mindfulness for Schools
- Stress & Resilience for Managers
- Stress and Resilience
- The Mindful Manager in Times of Crisis
- The Role of Emotional Resilience in working with children & families
- The Role of Emotional Wellbeing for Practitioners
- Time Management for NQSWs



## **Safeguarding Courses**

- 1:1 Direct Supervision
- Achieving Best Evidence (ABE)
- Achieving Best Evidence Refresher
- Achieving Best Outcomes in Children's Safeguarding Meetings
- Adolescent to Parent Violence
- Age Assessments
- Appreciating the Importance of Attachment in Assessment
- Assessing the Needs of Children in Situation of Parental Mental Health
- Assessing the Needs of Children in Situations of Domestic Abuse
- Assessing the needs of children in situations of parental learning disability
- · Assessing the Risk of Harm to Children from Sex Offenders
- Assessment, Analysis & Report Writing
- Assessment, Analysis and Decision Making
- Attachment, Separation & Loss
- Behaviour Issues in Children and Young People
- Best Practice in Social Work Assessments with Children & Families
- Chairing Case Conferences
- Chairing Effective Safeguarding Meetings
- Chairing Meetings
- Chairing Multi Agency Meetings
- Chairing Sensitive Meetings
- Challenging conversations and Working with Resistance in families with young people
- Child Centred Communication with Children & Young People
- Child Criminal Exploitation
- Child Development Child to Young Person (13-25 years)
- Child Development (0-12 years)
- Child Neglect
- Child Physical Abuse
- Child Sexual Abuse
- Child Sexual Abuse & Risk Assessment
- Child Sexual Awareness
- Child Sexual Exploitation
- Child Sexual Exploitation
- Child to Parent Violence
- Children with Disabilities and Complex Needs
- Children's Deprivation of Liberty Safeguards
- Communicating with Disabled Children
- Contextual Safeguarding
- Contextual Safeguarding Working with Vulnerable Adolescents
- County Lines
- County Lines & Child Criminal Exploitation
- Critical Incident De-Briefing
- CYP who display Sexualised Behaviour



- Defensible Decision Making
- Developing Effective Supervision: Core Skills for Supervisors
- Difficult, Dangerous and Evasive Families
- Direct Work and Voice of the Child
- Disguised Compliance
- Disguised Compliance
- Disruption & the Effects of Trauma
- Domestic Abuse including Coercion and Control
- Engagement of Fathers and Significant Males in Child Protection
- Engagement with Fathers and Significant Males in Safeguarding Children
- Engaging Reluctant and Resistant Families
- Engaging South Asian Communities on CSE
- Engaging with Biological and Social Fathers
- Enhancing Professional Curiosity for Housing Staff
- Evidence-Based Children Assessments
- Exploring Statutory Requirements & Best Practice
- Fabricated Ilness
- FGM (Female Genital Mutilation)
- Forced Marriage (Childrens)
- Gang Culture
- Gangs and Systemic Youth Violence
- Harmful Sexualised Behaviour
- Hostile & Evasive Families
- Human Trafficking and Modern Day Slavery
- Impact of Abuse
- Inter-agency Communication
- Investigating Safeguarding Cases
- Investigative Interviewing
- Keeping children and young people safe online
- Learning from Serious Case Reviews
- Ligature Training
- Management Oversight Training
- Managing Challenging Behaviour
- Mediation Skills for Social Workers
- Mental Capacity Act (MCA) and the Deprivation of Liberty Protection Safeguards (DoLS) for Children's Services
- Mental Health and managing risky behaviour in adolescence
- Minute Taking for Children's Safeguarding Meetings
- Modern Slavery & Human Trafficking
- Neglect
- Non-Accidental Injury (NAI) In Children
- NRPF (no recourse to public funds) & UASC (unaccompanied asylum seeking children)
- Online Safety
- Parental Mental III Health
- Parental Mental III-Health and Children's Safeguarding
- Parenting Assessments
- Physical Disengagement Training
- Pre Birth Assessment



- Preparing for the LPS (Liberty Protection Safeguards)
- Procedures and Record Keeping
- Professional Curiosity in Practice
- Professional Dangerousness
- Radicalisation & Extremism Awareness
- Report Writing and Record Keeping
- S47 Reporting
- Safeguarding and Cultural Sensitivity
- Safeguarding Children awareness
- Safeguarding Children Designated Lead
- Safeguarding Children Level 2
- Safeguarding Children Level 3
- Safeguarding Children with Disabilities including those with Complex Health Needs
- Safeguarding Children: investigations & Risk Management
- Safeguarding Deaf & Disabled Children
- Safeguarding Disabled Children
- Safeguarding Disabled Children (2 days)
- Safeguarding Minute Taking
- Safeguarding of Children with Disabilities and Direct Work
- Safeguarding Principles for NQSWs
- Safeguarding Refresher
- Safeguarding Supervision Skills
- Safer Care & Managing Allegations
- Safer Recruitment
- Section 47
- Sexual Abuse and Risk Assessment
- Sexually Harmful Behaviour
- Sibling Assessment
- Significant Harm Threshold
- Signs and Symptoms of Child Abuse and Neglect
- Skills for Communicating with Children and Young People
- SMART Care Planning
- Social Media & Safeguarding
- Special Guardianship Orders
- Substance Misuse & Impact on Parenting
- Supporting Children & Young People who Experience Domestic Abuse
- Supporting Families in Crisis
- The Toxic Trio
- Transitions (Leaving Care)
- Trauma Informed Practice (Childrens)
- Trauma Informed Practice Awareness
- UAM Trauma
- Unaccompanied Minors Trauma
- Understanding a Child Safeguarding Practice Review
- Understanding Adolescent Development and Contextual Safeguarding
- Understanding Neurodiversity
- Using an Understanding of Child Development in Child Care Assessments
- Violence against Women and Girls (VAWG)



- Warner Interview Training
- Warner Interview Training Refresher
- Working with BAME Children and Families
- Working with Complexity
- Working with Emotional Abuse & Neglect
- Working with fathers/partners and wider family members to improve outcomes for children and young people
- Working with Male Perpetrators of Domestic Abuse
- Working with Parents and Carers: Positive Parenting
- Working with perpetrators of domestic abuse
- Working with Resistance in Families
- Working with Resistance, disguised compliance and hidden harm





#### **Substance Misuse Courses**

- Alcohol & Drug Awareness for Foster Carers
- Assessing the needs of children in situations of parental alcohol /substance misuse
- Assessing the needs of children of substance and/or alcohol misusing parents
- Chairing Sensitive Meetings
- Drug & Alcohol Awareness
- Foetal Alcohol Syndrome
- Impact of Substance Misuse on Children & Families
- Managing Challenging Behaviour
- Motivational Interviewing and Solution Focused Interventions
- Motivational Interviewing/Solution Focused Int
- Parental Mental III-Health and Children's Safeguarding
- Parental Substance Misuse
- Substance Misuse & Impact on Parenting
- The Toxic Trio
- Working with Alcohol & Substance misusing Parents





# **Supervision Courses**

- 1:1 Direct Supervision
- Authority & Supervision; Difficult and Challenging Conversations developing frameworks for thinking and action
- Developing Effective Supervision: Core Skills for Supervisors
- Promoting Reflective practice in Supervision
- Recording Reflective Supervision
- Reflective Supervision
- Supervising and assessing the ASYE year
- Supervising to Improve Practice
- Using Supervision Effectively: a one day course for Supervisees





#### A-Z Course Index for Children's Social Care Courses

- 1:1 Direct Supervision
- Access to Records
- Achieving Best Evidence (ABE)
- Achieving Best Evidence Refresher
- Achieving Best Outcomes in Children's Safeguarding Meetings
- Adaptive Leadership
- ADHD (Attention Deficit Hyperactivity Disorder)
- Adolescent to Parent Violence
- Advanced Attachment training for Social Workers
- Advanced Statement Writing & Court Skills
- Adverse Childhood Experiences (ACES)
- Advocacy
- Age Assessments
- Age Assessments (Advanced)
- Alcohol & Drug Awareness for Foster Carers
- Allyship in Social Work
- An Introduction To Court Skills
- Analytical Report Writing
- Analytical Reporting and Recording
- Anti racist, anti discriminatory, and anti oppressive practice
- Appreciating the Importance of Attachment in Assessment
- Appropriate Adult and PACE 1984
- Appropriate Adult/PACE
- Assessing Parenting Capacity
- Assessing Risk in Assets Based Social Care
- · Assessing the Needs of Children in Situation of Parental Mental Health
- Assessing the Needs of Children in Situations of Domestic Abuse
- Assessing the needs of children in situations of parental alcohol /substance misuse
- Assessing the needs of children in situations of parental learning disability
- Assessing the needs of children of substance and/or alcohol misusing parents
- Assessing the Risk of Harm to Children from Sex Offenders
- Assessing, Care Planning & Safeguarding Autistic Adults & Children
- Assessment & Analysis
- Assessment & Analysis Developing Professional Curiosity
- Assessment, Analysis & Report Writing
- Assessment, Analysis and Decision Making
- Asylum Seeking Children & Young People
- Attachment & Trauma
- Attachment Theory
- Attachment, Separation & Loss
- Attitudes and Values in Social Work Practice
- Authority & Supervision; Difficult and Challenging Conversations developing frameworks for thinking and action



- Autism Awareness
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- Community DoLs
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- Contact with Birth Families
- Contextual Safeguarding
- Contextual Safeguarding Working with Vulnerable Adolescents
- Counselling Skills
- County Lines
- County Lines & Child Criminal Exploitation
- Court Familiarization and Evidence Giving (Court Skills)
- Court of Protection
- Court Skills for Children's Social Workers
- Court Skills Introduction Family Law in a Day
- Critical Incident De-Briefing
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- Dealing with Difficult Customers and Situations
- Dealing with difficult People
- Dealing with Distressed People
- Defensible Decision Making
- Depression Awareness
- Deprivation of Liberty (Children & Young People)
- Developing Cultural Humility and Working Inclusively
- Developing Effective Supervision: Core Skills for Supervisors
- Developing Professional Curiosity
- Developing Social Stories for Young People with SEND



- Difficult, Dangerous and Evasive Families
- Direct Work and Voice of the Child
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- Disguised Compliance
- Disruption & the Effects of Trauma
- Domestic Abuse including Coercion and Control
- Down Syndrome Awareness
- Drug & Alcohol Awareness
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- Effective and Efficient Social Work Practice
- Effective Communication for Social Workers
- Embracing Change
- Emotional Intelligence
- Emotional Intelligence for Managers
- Enabling Risk
- Engagement of Fathers and Significant Males in Child Protection
- Engagement with Fathers and Significant Males in Safeguarding Children
- Engaging Parents and Carers with Learning Disabilities
- Engaging Reluctant and Resistant Families
- Engaging Reluctant and Resistant Families
- Engaging South Asian Communities on CSE
- Engaging with Biological and Social Fathers
- Enhancing Professional Curiosity for Housing Staff
- Enhancing the Development of Newly Qualified Social Workers
- Equality & Diversity
- Evidence-Based Children Assessments
- Expert Witness Training
- Exploring Statutory Requirements & Best Practice
- Fabricated Ilness
- Families who Foster, Sons, Daughters & Family memb
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- Family Law and the Legal System
- Family Law and the Legal System (Welsh Context)
- FGM (Female Genital Mutilation)
- Foetal Alcohol Syndrome
- Forced Marriage (Childrens)
- Further Attachment
- Gang Culture
- Gangs and Systemic Youth Violence
- Harmful Sexualised Behaviour
- Having difficult conversations with children and young people
- Helping children and young people deal with bereavement, separation and loss
- HIV Awareness for Childrens Social Workers
- Holding Difficult Conversations
- Hostile & Evasive Families
- Human Trafficking and Modern Day Slavery
- Impact of Abuse



- Impact of Parental Mental Illness
- Impact of Substance Misuse on Children & Families
- Improving Learning & Attainment for autistic pupils in Special Schools
- Improving Learning and attainment for autistic pupils
- Improving Learning and attainment for autistic pupils (Secondary)
- Improving Practice with Children and Families from Black and Minority Ethnic Communities
- Inter-agency Communication
- Intermediate Autism for NQSW's
- Intersectionality
- Intersectionality Awareness
- Introduction to Restorative Practice
- Introduction to the Secure Base in Fostering, Adoption and Residential Care
- Investigating Complaints Child/Family Social Care
- Investigating Safeguarding Cases
- Investigative Interviewing
- Investigative Interviewing
- Keeping children and young people safe online
- LD Awareness
- Learning Disability & Complex Needs
- Learning Disability Awareness
- Learning from Serious Case Reviews
- Legal Training for IROs
- Life Story Work
- Life Story work (2 Day Course)
- Ligature Training
- Listening to childrens wishes and feelings
- Low Arousal approaches to Managing Aggression
- Lunchtime Learning Health and Safety Law recognising and controlling hazards
- Making Contact Decisions for Children in Care
- Management Oversight Development
- Management Oversight Training
- Managing Adolescence for Foster Parents
- Managing Challenging Behaviour
- Managing Change
- Managing Conflict
- Managing for the First Time
- Managing Pressure & Maintaining Resilience at Work
- Managing Verbal Conflict
- Managing workload/caseload Management Techniques
- Manual Handling
- Mediation Skills for Business Support Staff
- Mediation Skills for Social Workers
- Medicines Management
- Medicines Management & Competency Assessment
- Men who Foster Care
- Mental Capacity Act (MCA) & Deprivation of Liberty Safeguards (DoLS)
- Mental Capacity Act (MCA) and the Deprivation of Liberty Protection Safeguards (DoLS) for Children's Services



- Mental Health & Impact on Parenting
- Mental Health and managing risky behaviour in adolescence
- Mental Health First Aid Refresher
- Mindfulness
- Mindfulness Bitesize
- Mindfulness for Schools
- Minute Taking for Children's Safeguarding Meetings
- Modern Slavery & Human Trafficking
- Motivational Interviewing
- Motivational Interviewing and Solution Focused Interventions
- Motivational Interviewing/Solution Focused Int
- Moving and Positioning of Children
- Moving Children to New Families
- Multi Skilling the Team
- Multi-Generational Teams
- Muscular Dystrophy Awareness
- Neglect
- Neuro Linguistic Programming (NLP) for Communication and Influencing
- Neurodiversity
- Non-Accidental Injury (NAI) In Children
- NRPF (no recourse to public funds) & UASC (unaccompanied asylum seeking children)
- Nurtured Heart
- Online Safety
- Paediatric First Aid (2 days) Accredited
- Parent & Child Assessments
- Parent & Child Placements
- Parental Mental III Health
- Parental Mental III-Health and Children's Safeguarding
- Parental Substance Misuse
- Parenting Assessments
- Permanency Planning
- Personal Safety for Lone Workers
- Physical Disengagement Training
- Practicing with Professional Authority
- Practising with Confidence & Assertiveness
- Pre Birth Assessment
- Pre Retirement
- Preparing for Independence
- Preparing for the LPS (Liberty Protection Safeguards)
- Preventing Placement Breakdowns
- Procedures and Record Keeping
- Producing Reports for Social Workers
- Professional Authority
- Professional Boundaries
- Professional Boundaries for Social Workers
- Professional Curiosity in Practice
- Professional Dangerousness
- Promoting Reflective practice in Supervision



- Quality of Contact
- Radicalisation & Extremism Awareness
- Recording Meeting Outputs
- Recording Reflective Supervision
- Reflective Practice
- Reflective Supervision
- Relationship Based Practice
- Report Writing and Record Keeping
- Restorative Practice
- Return from missing Children & YP
- Risk Assessment
- S47 Reporting
- Safeguarding and Cultural Sensitivity
- Safeguarding Children awareness
- Safeguarding Children Designated Lead
- Safeguarding Children Level 2
- Safeguarding Children Level 3
- Safeguarding Children with Disabilities including those with Complex Health Needs
- Safeguarding Children: investigations & Risk Management
- Safeguarding Deaf & Disabled Children
- Safeguarding Disabled Children
- Safeguarding Disabled Children (2 days)
- Safeguarding Minute Taking
- Safeguarding of Children with Disabilities and Direct Work
- Safeguarding Principles for NQSWs
- Safeguarding Refresher
- Safeguarding Supervision Skills
- Safer Care
- Safer Care & Managing Allegations
- Safer Recruitment
- Sanctions and Rewards
- Section 47
- Separation and Loss
- Separation and Loss Adoptive Parents
- Sexual Abuse and Risk Assessment
- Sexual Harassment in the Workplace Awareness for Managers
- Sexually Harmful Behaviour
- Sibling Assessment
- Significant Harm Threshold
- Signs and Symptoms of Child Abuse and Neglect
- Skills for Communicating with Children and Young People
- SMART Care Planning
- Social Media & Safeguarding
- Special Guardianship Orders
- Stress & Resilience for Managers
- Stress and Resilience
- Substance Misuse & Impact on Parenting
- Supervising and assessing the ASYE year



- Supervising Contact
- Supervising to Improve Practice
- Supervision
- Supervision and Appraisal
- Supervision for Social Workers
- Supporting Children & Young People who Experience Domestic Abuse
- Supporting children and young people/families who identify as LGBTQ
- Supporting Families in Crisis
- Supporting Muslim Looked after Children (LAC)
- Supporting Parents in Managing Adolescence
- Team Building
- Team Development
- The Mindful Manager in Times of Crisis
- The Role of Emotional Resilience in working with children & families
- The Role of Emotional Wellbeing for Practitioners
- The role of Kinship Carers in Child Care
- The Role of Men in Social Work & Caring Roles
- The Toxic Trio
- The Use of Professional Authority
- The Voice of The Child in Assessments
- Theraplay Techniques
- Time Management
- Time Management for NQSWs
- Transition from Children's to Adult Services -Legal Framework 16-25
- Transitions (Leaving Care)
- Trauma Informed Practice (Childrens)
- Trauma Informed Practice Awareness
- UAM Trauma
- Unaccompanied Minors Trauma
- Unconscious Bias
- Understanding a Child Safeguarding Practice Review
- Understanding ADHD & Autism
- Understanding Adolescent Development and Contextual Safeguarding
- Understanding Cultural Diversity in our Work with Children and Families
- Understanding Neurodiversity
- Understanding the Public Law Outline
- Using an Understanding of Child Development in Child Care Assessments
- Using Play to Engage Non-Verbal Children
- Using Supervision Effectively: a one day course for Supervisees
- Violence against Women and Girls (VAWG)
- Warner Interview Training
- Warner Interview Training Refresher
- Working in a Changing Environment
- Working with Alcohol & Substance misusing Parents
- Working with Autistic Adults & Children
- Working with BAME Children and Families
- Working with Behaviour Positively
- Working with BEM children



- Working with Birth Families
- Working with Black, Asian and Minority Ethnic Children & Families
- Working with children and young people experiencing mental health difficulties
- Working with Complexity
- Working with difficult to engage clients
- Working with Distressed & Difficult Clients
- Working with Emotional Abuse & Neglect
- Working with fathers/partners and wider family members to improve outcomes for children and young people
- Working with Male Perpetrators of Domestic Abuse
- Working with Male Perpetrators of Domestic Abuse
- Working with Parents and Carers: Positive Parenting
- Working with Parents with Learning Disabilities inc Autism
- Working with perpetrators of domestic abuse
- Working with Resistance in Families
- Working with Resistance, disguised compliance and hidden harm
- Working with Resistant Families
- Working with Trauma
- Working with Trauma & Anxiety
- Writing Child Permanence Reports
- Writing Reports for Court
- Writing Section 7 and 37 Reports

