



## Adult Social Care



## Our Service

At Talking Life, we don't just deliver training. Our service starts at the development phase and carries right through to end of service impact reports, all delivered with our expert customer care.

**Design** All Talking Life training is bespoke to your organisation. The content of each session is discussed with you and formally signed off prior to delivery. Once the content is agreed, final course programmes and associated materials are developed and shared with you prior to delivery.

**Delivery** Our courses are delivered by exceptional, qualified trainers – specialists in their subjects – and feedback from our training is consistently rated 'excellent' or 'very good' by both delegates and those commissioning the courses.

**Customer Care** Our dedicated, professional customer team manages and carries out all communication between Talking Life and you, the client. They will liaise directly with you and the training will be monitored at every stage to make sure you are satisfied. Our head office team is experienced, enthusiastic and empathetic.

**Online** All of our courses can be delivered online via Zoom, MS Teams or your online platform of choice. Our training team has substantial experience of delivering successful training online with excellent outcomes. We provide materials to learners in an electronic format.

**Booking System** Talking Life has in place an established, bespoke, web-based Client relationship Management system, to organise and manage all training bookings, delegate bookings, trainers, materials, evaluations, and record keeping. Within this system is a client booking system which we are able to offer to our customers free of charge on most of our contracts.

**Evaluation** is a critical part of our process. All delegates complete an online evaluation form, as does our trainer, so that we may feed back to you any relevant issues raised as a result of the training.

**Impact** Our training doesn't end at evaluation. 3 months post-delivery, we send out a post-training impact survey to monitor the effectiveness that the training has had in your organisation.

**Review** Through our Service Delivery Management team we meet with our clients regularly to discuss past training and how improvements can be made (if any) and discuss any future training requirements.

**Managed Training Service** Talking Life has many years of experience managing training contracts of all kinds for various group sizes & across organisations. We recognise the care and attention to detail required to create the perfect training experience and outcomes.

We rigorously adhere to all available corporate training guidelines, local and national policies & requirements. So, whether you are looking for a one-off course or a bespoke programme we are confident we can offer you the right training for you.

Please ask about our volume booking discounts. The details of current offers can be found on our website at [www.talkinglife.co.uk/offers](http://www.talkinglife.co.uk/offers)

## About Talking Life

Talking Life is the No. 1 choice for high quality training in the Adult & Childrens Social Care, Corporate and Healthcare sectors. Established for more than 25 years, we offer a portfolio of hundreds of online & in-house courses which we can deliver and tailor to exactly meet the requirements of our customers. We provide high quality training to more than 200 local authorities, social services departments, NHS Trusts and adult social care organisations throughout the United Kingdom. We are experienced in delivering contracts & projects small and large, have the capability to deliver complex training requirements for organisations, if required, across many different topics and are successful on a regular basis in bidding and winning training contracts through tender or competitive quotation.

## Adult Social Care Training at Talking Life

Talking Life has one of the most comprehensive portfolios of Adult social care training in the U.K. We have specialist teams able to deliver everything from aspects of The Care Act, Autism, briefings on the Mental Capacity Act and the new Liberty Protection Safeguards to one and two-day courses on topics like Safeguarding Adults and Writing Effective Reports for Court.

Talking Life trainers bring a wealth of experience, both as practitioners and as teachers to the training they deliver to clients in adult social care. We have included many of the more popular and important courses here; however, if there is a topic missing from this extensive list, please feel free to contact us by phone, email or via our website and we would be happy to discuss your requirements with you.



Follow us on Twitter  
[@TrainingTL](https://twitter.com/TrainingTL)

**Talking Life Limited** 36 Birkenhead Road, Hoylake, Wirral CH47 3BW

## Bereavement & Loss Courses

- Bereavement & Loss
- Bereavement & Loss – coping with the loss of service users
- Breaking Bad News
- Dealing with Distressed People
- End of Life Care
- End of Life Care – Advanced Care Planning
- End of Life Care – Loss
- End of Life/ Palliative Care
- Palliative & End of Life Care





## Care Act Courses

- Advanced Social Services and Well-being (Wales) Act 2014
- An Introduction to the Care Act (2014)
- Applying the Continuing Healthcare framework in social care practice
- Assessment & Eligibility Criteria
- Assessment and Eligibility Criteria
- Care Act – Advanced
- Care Act and CQC Compliance Modular Training
- Care Act Awareness
- Care Act Compliant Carers Assessments
- Care Act in Practice Workshop
- Care Act Refresher
- Continuing Healthcare
- Developing Professional Curiosity in Practice (Adults)
- Housing and the Care Act
- Informed Decision Making & Risk Management
- Introduction to the Social Services and Well-being (Wales) Act 2014
- Making Safeguarding Personal
- Needs, Outcomes and Care in Support
- Person Centered Care
- Positive Approaches to Risk
- Positive Risk taking in Adult Social Care
- Prevention and Wellbeing
- Reviews
- Safeguarding Adults – Awareness
- Section 42 – Safeguarding Adults Enquiries
- Social Services and Well-being (Wales) Act 2014 Refresher
- Strengths Based Approaches
- Supervision Skills (Adults)
- Support Planning
- The Care Act (2014) for Managers
- The Care Act (2014) Refresher
- The Social Services and Well-being (Wales) Act 2014 for Managers
- Understanding Needs, outcomes and care and support – practice and legal duties (Care Act 2014)

## General Courses

- Advanced Care Planning Managers
- Allergen Awareness
- Allyship in Social Work
- Anti racist, anti discriminatory, and anti oppressive practice
- Building Community Cohesion into Practice: strategies for frontline professionals
- Compassion fatigue, Moral Injury and Supporting Resilience
- Conversational Skills
- Counselling Skills
- CQC Standards and Expectations
- Dealing with Difficult Customers and Situations
- Dementia Awareness
- Dementia Tier 2
- Developing Professional Curiosity in Practice (Adults)
- Dignity & Respect
- Dignity in Care
- Effective Case Recording
- Holistic Dementia Care for Social Workers
- Intersectionality
- Intersectionality Awareness
- Lunchtime Learning – ‘Green’ Social Work
- Lunchtime Learning – Dementia – Sundowning
- Manual Handling – Half Day
- Mediation Skills for Business Support Staff
- Menopause Awareness
- Motivational Interviewing
- Neuro Linguistic Programming (NLP) for Communication and Influencing
- Neurodiversity
- Nurtured Heart
- Personal Care
- Producing Reports for Social Workers
- Relationship Based Practice
- Time Management for Social Workers
- Trauma Informed Practice (Adults)
- Unconscious Bias
- Understanding Dementia in Social Care Practice

## Health, Safety and First Aid Courses

- Buccal Midazolam Administration
- Catheter Care
- Continence Awareness/Stoma Care
- Dysphagia
- Enteric Feeding
- Food Hygiene & Hydration
- Infection Control
- Ligature Training
- Lunchtime Learning – Health and Safety Law – recognising and controlling hazards
- Manual Handling
- Medication Administration
- Medicines Management
- Mindfulness – Bitesize
- Parkinson’s Awareness
- Risk Assessment
- Stroke Awareness
- Suicide First Aid – Understanding Suicide Intervention (SFAUSI) (accredited)



## Human Resources Courses

- Bias Training
- Dealing with Difficult/Challenging Behaviour
- Embracing Change
- Managing Change
- Managing Conflict
- Mediation Skills for Business Support Staff
- Microaggressions in the Workplace in relation to ED&I
- Recruitment & Selection using Service Users
- Sexual Harassment in the Workplace Awareness for Managers





## Learning Difficulty / Disability Courses

- Acquired Brain Injury
- Assessing, Care Planning & Safeguarding Autistic Adults & Children
- Autism and Learning Disability Awareness
- Autism Awareness
- Autism for AMHP's
- Autism in Practice
- Autism in Practice – Assessing, Care Planning and Safeguarding with Autistic Adults
- Autism Intermediate
- Communication Strategies for People with Learning Disabilities
- D/deaf Awareness and a brief introduction to British Sign Language
- Dementia & People with Learning Difficulties
- Down Syndrome Awareness
- Engaging Parents and Carers with Learning Disabilities
- Introduction to Sexuality & Learning Difficulties
- Learning Difficulty Awareness
- Learning Disability & Complex Needs
- Learning Disability Awareness
- Learning Disability Awareness
- Oliver McGowan Mandatory Training on Learning Disability and Autism – Tier 2
- Oliver McGowan Mandatory Training on Learning Disability and Autism – Tier 1 (part 2)
- Reablement
- Understanding ADHD & Autism
- Understanding Dementia and Supporting Behaviour That Challenges
- Understanding Sensory Processing in Adults
- Working with Adults with Learning Disabilities
- Working with Autistic Adults & Children

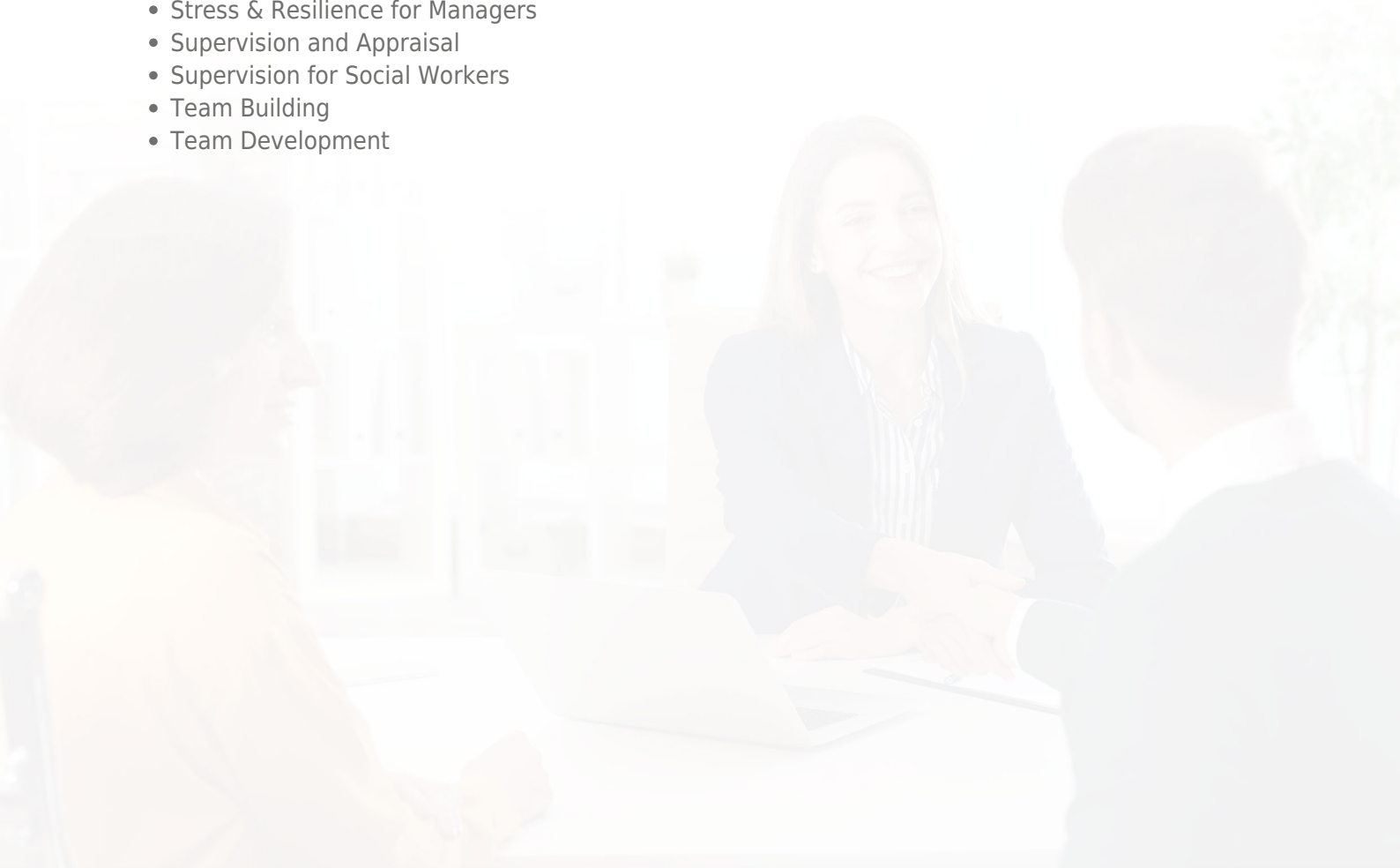


## Legal Courses

- Achieving Best Evidence (ABE)
- Achieving Best Evidence Refresher
- Adult Sexual Exploitation & Adult Criminal Exploitation
- Advanced Legal Literacy
- Advanced Statement Writing & Court Skills
- Advocacy
- Age Assessments
- Analytical Writing Skills
- Appropriate Adult and PACE 1984
- Best Interests Assessor (Refresher)
- Best Interests Assessors Legal Update
- Consent
- COPDOL (Court of Protection for a Deprivation of Liberty)
- COPDoL Application
- Coroners Court
- Court Familiarization and Evidence Giving (Court Skills)
- Court of Protection
- Court Skills for Adult Social Workers
- Deprivation of Liberty for Managing Authorities
- Expert Witness Training
- How to Undertake a Human Rights Assessment
- Human Rights
- Human Rights Assessments in Adult Social Care
- Investigating Complaints Adult Social Care
- Investigative Interviewing
- Investigative Interviewing
- Lasting Power of Attorney
- Making Safeguarding Personal
- Mental Capacity Act (MCA) & Deprivation of Liberty Safeguards (DoLS)
- Mental Capacity Act MCA & Deprivation of Liberty Safeguards (DoLS) Awareness
- Mental Health Act
- Preparing for the LPS (Liberty Protection Safeguards)
- Sexual Harassment in the Workplace Awareness for Managers
- The Mental Capacity Act – Chairing Best Interest Meetings
- Writing Reports for Court

## Management & Leadership Courses

- 1:1 Direct Supervision
- Adaptive Leadership
- Bias Training
- Building Community Cohesion into Practice: strategies for frontline professionals
- Chairing Case Conferences
- Compassionate Leadership
- Complex Case Management
- Conflict Management
- De-escalation – A Proactive Approach to Conflict
- Developing Effective Supervision: Core Skills for Supervisors
- Embracing Change
- Emotional Intelligence for Managers
- Managing Change
- Managing Conflict
- Managing for the First Time
- Mediation Skills for Business Support Staff
- Multi Skilling the Team
- Multi-Generational Teams
- Sexual Harassment in the Workplace Awareness for Managers
- Stress & Resilience for Managers
- Supervision and Appraisal
- Supervision for Social Workers
- Team Building
- Team Development



## Mental Health Courses

- ADHD (Attention Deficit Hyperactivity Disorder)
- Autism – Intermediate Level
- Bereavement & Loss
- Bouncing Back! How to be Resilient in the Workplace
- Dealing with Distressed People
- Dementia – Challenging Behaviour/Communication
- Dementia – Meaningful Activities
- Dementia & People with Learning Difficulties
- Dementia Advanced
- Dementia Champions
- Depression Awareness
- Depression in Older People
- Depression, Anxiety and Personality Disorder
- Embracing Change
- Ligature Training
- Mental Health Act
- Mental Health Awareness
- Mental Health First Aid Refresher
- Mindfulness
- Mindfulness – Bitesize
- Motivational Interviewing and Solution Focused Interventions
- Motivational Interviewing/Solution Focused Int
- OCD & Hoarding
- Schizophrenia Awareness
- Section 117 Awareness
- SRFT – Cognitive Behavioral Therapy (1.5 day course)
- Suicide & Self Harm
- Suicide First Aid – Understanding Suicide Intervention (SFAUSI) (accredited)
- The Mindful Manager in Times of Crisis
- Trauma Informed Practice Awareness
- Understanding Dementia and Supporting Behaviour That Challenges

## Personal Development Courses

- 1:1 Direct Supervision
- Bias Training
- Breaking Bad News
- Challenging Conversations
- Conflict Management
- Culturally Competent Practice
- Customer Care
- Customer Care on the Telephone
- De-escalation – A Proactive Approach to Conflict
- De-Escalation – A Proactive Approach to Conflict 2-day Course
- Dealing with Difficult Conversations
- Dealing with Difficult Customers and Situations
- Dealing with difficult People
- Dealing with Difficult/Challenging Behaviour
- Developing Effective Supervision: Core Skills for Supervisors
- Effective Communication for NQSWs
- Effective Communication for Social Workers
- Embracing Change
- Enhancing skills in Caseload Management
- Enhancing the Development of Newly Qualified Social Workers
- Equality & Diversity
- Holding Difficult Conversations
- Managing Change
- Managing Conflict
- Managing Verbal Conflict
- Mediation Skills for Business Support Staff
- Mindfulness – Bitesize
- Neuro Linguistic Programming (NLP) for Communication and Influencing
- Neurodiversity
- Practicing with Professional Authority
- Practising with Confidence & Assertiveness
- Practising with Professional Authority: Confidence & Assertiveness
- Pre Retirement
- Professional Boundaries
- Professional Boundaries Awareness
- Recording Meeting Outputs
- The Mindful Manager in Times of Crisis
- Time Management
- Time Management for NQSWs
- Working in a Changing Environment
- Working with Distressed & Difficult Clients

## Resilience, Wellbeing & Stress Courses

- Bouncing Back! How to be Resilient in the Workplace
- Compassion fatigue, Moral Injury and Supporting Resilience
- Depression Awareness
- Emotional Intelligence for Managers
- Managing Pressure & Maintaining Resilience at Work
- Mindfulness
- Mindfulness – Bitesize
- Stress & Resilience for Managers
- Stress and Resilience
- The Mindful Manager in Times of Crisis
- The Role of Emotional Wellbeing for Practitioners





## Safeguarding Courses

- 1:1 Direct Supervision
- Achieving Best Evidence (ABE)
- Achieving Best Evidence Refresher
- Adult Sexual Exploitation & Adult Criminal Exploitation
- Age Assessments
- Best Interests Decision Making
- Chairing Adult Multi Agency Safeguarding Meetings
- Chairing Case Conferences
- Chairing Meetings – Safeguarding Adults
- Chairing Multi Agency Meetings for NQWS's
- Chairing Safeguarding Adults Strategy Meetings
- Child to Parent Violence
- Cultural religious beliefs within adult safeguarding – Learning Disability, Sexuality, Mental Capacity & Faith
- Deprivation of Liberty Awareness
- Developing Effective Supervision: Core Skills for Supervisors
- Digital Capabilities Training
- Domestic Abuse
- Domestic Abuse including Coercion and Control
- Domestic Abuse, Stalking and Honour-Based Violence Risk Identification (DASH) Checklist
- Enhancing skills in Caseload Management
- Exploitation of Vulnerable Adults: Interventions and Motivations
- Financial & Material Abuse Stage 2
- Forced Marriage (Adults)
- Honour Based Violence
- How to complete an assessment & understanding and completing the eligibility criteria
- Human Trafficking and Modern Day Slavery
- Inter-agency Communication
- Introduction to Mental Capacity Act
- Investigating Safeguarding Cases
- Investigative Interviewing
- Ligation Training
- LPS – Assessment, Determination and Consultation
- LPS – Independent Mental Capacity Advocacy (IMCA)
- LPS – Pre-authorisation
- LPS Authorisation
- Making Safeguarding Personal
- Managing Aggressive and/or severe self-injurious behaviour
- Mental Capacity Act (MCA) Assessing Capacity & Best Interests
- Mental Capacity Assessments
- Modern Slavery & Human Trafficking
- OCD & Hoarding
- Oliver McGowan Mandatory Training on Learning Disability and Autism – Tier 1 (part 2)

- Physical Disengagement Training
- Preparing for the LPS (Liberty Protection Safeguards)
- Professional Boundaries Awareness
- Professional Curiosity
- Protecting against Systemic Neglect & Abuse
- Radicalisation & Extremism Awareness
- Reablement for People living with Dementia
- Recording in Adult Safeguarding Meetings
- Report Writing and Record Keeping
- Report Writing for Adult Safeguarding
- Risk Assessment Awareness for Social Care Staff
- Safeguarding Adults – Awareness
- Safeguarding Adults – Chairing Meetings
- Safeguarding Adults – Investigation
- Safeguarding Adults – Safer Recruitment
- Safeguarding Adults – Self-Neglect, OCD & Hoarding
- Safeguarding Adults and Discriminatory Abuse
- Safeguarding Adults Enquiry Officers
- Safeguarding Adults for Provider Services Managers
- Safeguarding Adults for the Frontline Workforce
- Safeguarding Adults Level 3
- Safeguarding Adults Manager (SAMs) Training (inc chairing meetings)
- Safeguarding Adults Minute Taking
- Safeguarding Adults: Financial & Material Abuse
- Safeguarding and Cultural Sensitivity
- Safeguarding and Homelessness
- Safeguarding for Managers Level 3
- Safeguarding Mental Capacity and Consent
- Safeguarding Minute Taking
- Safeguarding Principles for NQSWs
- Section 42 – Safeguarding Adults Enquiries
- Section 42 – The Care Act
- Self Neglect & The Mental Capacity Act 2005
- Social Work and Social Media
- The five principles of the Mental Capacity Act
- The Mental Capacity Act
- Trauma Informed Practice Awareness
- Understanding Sensory Processing in Adults
- Violence against Women and Girls (VAWG)
- Working with Male Perpetrators of Domestic Abuse
- Working with Men who abuse their Female Partners
- Working with perpetrators of domestic abuse
- Written Work in Social Work
- Young Onset Dementia

## Substance Misuse Courses

- Alcohol & Older People
- Drug & Alcohol Awareness
- Introduction to New Psychoactive Substances (NPS) & Substance Misuse
- Motivational Interviewing and Solution Focused Interventions
- Motivational Interviewing/Solution Focused Int
- Older People and Substance Misuse
- SRFT – Cognitive Behavioral Therapy (1.5 day course)
- Substance Misuse
- Understanding Alcohol and Substance Misuse
- Working with Alcohol & Substance misusing Parents



## Supervision Courses

- 1:1 Direct Supervision
- Authority & Supervision; Difficult and Challenging Conversations – developing frameworks for thinking and action
- Developing Effective Supervision: Core Skills for Supervisors
- Promoting Reflective practice in Supervision
- Recording Reflective Supervision
- Reflective Supervision
- Supervising and assessing the ASYE year
- Supervising to Improve Practice
- Using Supervision Effectively for supervisees
- Using Supervision Effectively: a one day course for Supervisees



## A-Z Course Index for Adult Social Care Courses

- 1:1 Direct Supervision
- Achieving Best Evidence (ABE)
- Achieving Best Evidence Refresher
- Acquired Brain Injury
- Adaptive Leadership
- ADHD (Attention Deficit Hyperactivity Disorder)
- Adult Sexual Exploitation & Adult Criminal Exploitation
- Advanced Care Planning Managers
- Advanced Legal Literacy
- Advanced Social Services and Well-being (Wales) Act 2014
- Advanced Statement Writing & Court Skills
- Advocacy
- Age Assessments
- Alcohol & Older People
- Allergen Awareness
- Allyship in Social Work
- An Introduction to the Care Act (2014)
- Analytical Writing Skills
- Anti racist, anti discriminatory, and anti oppressive practice
- Applying the Continuing Healthcare framework in social care practice
- Appropriate Adult and PACE 1984
- Assessing, Care Planning & Safeguarding Autistic Adults & Children
- Assessment & Eligibility Criteria
- Assessment and Eligibility Criteria
- Attitudes and Values in Social Work Practice
- Authority & Supervision; Difficult and Challenging Conversations – developing frameworks for thinking and action
- Autism – Intermediate Level
- Autism and Learning Disability Awareness
- Autism Awareness
- Autism for AMHP's
- Autism in Practice
- Autism in Practice – Assessing, Care Planning and Safeguarding with Autistic Adults
- Autism Intermediate
- Bereavement & Loss
- Bereavement & Loss – coping with the loss of service users
- Best Interests Assessor (Refresher)
- Best Interests Assessors Legal Update
- Best Interests Decision Making
- Bias Training
- Bouncing Back! How to be Resilient in the Workplace
- Breaking Bad News
- Buccal Midazolam Administration

- Building Community Cohesion into Practice: strategies for frontline professionals
- Care Act – Advanced
- Care Act and CQC Compliance Modular Training
- Care Act Awareness
- Care Act Compliant Carers Assessments
- Care Act in Practice Workshop
- Care Act Refresher
- Care Planning
- Catheter Care
- Chairing Adult Multi Agency Safeguarding Meetings
- Chairing Case Conferences
- Chairing Meetings – Safeguarding Adults
- Chairing Multi Agency Meetings for NQWS's
- Chairing Safeguarding Adults Strategy Meetings
- Challenging Conversations
- Child to Parent Violence
- Communication Strategies for People with Learning Disabilities
- Compassion fatigue, Moral Injury and Supporting Resilience
- Compassionate Leadership
- Complex Case Management
- Conflict Management
- Consent
- Continence Awareness/Stoma Care
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- Conversational Skills
- COPDOL (Court of Protection for a Deprivation of Liberty)
- COPDoL Application
- Coroners Court
- Counselling Skills
- Court Familiarization and Evidence Giving (Court Skills)
- Court of Protection
- Court Skills for Adult Social Workers
- CQC Standards and Expectations
- Cultural religious beliefs within adult safeguarding – Learning Disability, Sexuality, Mental Capacity & Faith
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- Customer Care on the Telephone
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- De-escalation – A Proactive Approach to Conflict
- De-Escalation – A Proactive Approach to Conflict 2-day Course
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- Dealing with difficult People
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- Dealing with Distressed People
- Dementia – Challenging Behaviour/Communication
- Dementia – Meaningful Activities



- Dementia & People with Learning Difficulties
- Dementia Advanced
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- Dementia Tier 2
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- Deprivation of Liberty Awareness
- Deprivation of Liberty for Managing Authorities
- Developing Effective Supervision: Core Skills for Supervisors
- Developing Professional Curiosity in Practice (Adults)
- Digital Capabilities Training
- Dignity & Respect
- Dignity in Care
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- Domestic Abuse including Coercion and Control
- Domestic Abuse, Stalking and Honour-Based Violence Risk Identification (DASH) Checklist
- Down Syndrome Awareness
- Drug & Alcohol Awareness
- Dysphagia
- Effective Case Recording
- Effective Communication for NQSWs
- Effective Communication for Social Workers
- Embracing Change
- Emotional Intelligence for Managers
- End of Life Care
- End of Life Care – Advanced Care Planning
- End of Life Care – Loss
- End of Life/ Palliative Care
- Engaging Parents and Carers with Learning Disabilities
- Enhancing skills in Caseload Management
- Enhancing the Development of Newly Qualified Social Workers
- Enteric Feeding
- Equality & Diversity
- Executive Capacity
- Expert Witness Training
- Exploitation of Vulnerable Adults: Interventions and Motivations
- Financial & Material Abuse Stage 2
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- Forced Marriage (Adults)
- Holding Difficult Conversations
- Holistic Dementia Care for Social Workers
- Honour Based Violence
- Housing and the Care Act
- How to complete an assessment & understanding and completing the eligibility criteria
- How to Undertake a Human Rights Assessment
- Human Rights

- Human Rights Assessments in Adult Social Care
- Human Trafficking and Modern Day Slavery
- Infection Control
- Informed Decision Making & Risk Management
- Inter-agency Communication
- Intersectionality
- Intersectionality Awareness
- Introduction to Mental Capacity Act
- Introduction to New Psychoactive Substances (NPS) & Substance Misuse
- Introduction to Sexuality & Learning Difficulties
- Introduction to the Social Services and Well-being (Wales) Act 2014
- Investigating Complaints Adult Social Care
- Investigating Safeguarding Cases
- Investigative Interviewing
- Investigative Interviewing
- Lasting Power of Attorney
- Learning Difficulty Awareness
- Learning Disability & Complex Needs
- Learning Disability Awareness
- Learning Disability Awareness
- Ligation Training
- LPS – Assessment, Determination and Consultation
- LPS – Independent Mental Capacity Advocacy (IMCA)
- LPS – Pre-authorisation
- LPS Authorisation
- Lunchtime Learning – ‘Green’ Social Work
- Lunchtime Learning – Dementia – Sundowning
- Lunchtime Learning – Health and Safety Law – recognising and controlling hazards
- Making Safeguarding Personal
- Managing Aggressive and/or severe self-injurious behaviour
- Managing Behaviour which may challenge
- Managing Change
- Managing Conflict
- Managing for the First Time
- Managing Pressure & Maintaining Resilience at Work
- Managing Verbal Conflict
- Manual Handling
- Manual Handling – Half Day
- Mediation Skills for Business Support Staff
- Medication Administration
- Medicines Management
- Menopause Awareness
- Mental Capacity Act (MCA) & Deprivation of Liberty Safeguards (DoLS)
- Mental Capacity Act (MCA) Assessing Capacity & Best Interests
- Mental Capacity Act MCA & Deprivation of Liberty Safeguards (DoLS) Awareness
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- Mental Health Act
- Mental Health Awareness

- Mental Health First Aid Refresher
- Microaggressions in the Workplace in relation to ED&I
- Mindfulness
- Mindfulness – Bitesize
- Modern Slavery & Human Trafficking
- Motivational Interviewing
- Motivational Interviewing and Solution Focused Interventions
- Motivational Interviewing/Solution Focused Int
- Multi Skilling the Team
- Multi-Generational Teams
- Needs, Outcomes and Care in Support
- Neuro Linguistic Programming (NLP) for Communication and Influencing
- Neurodiversity
- Nurtured Heart
- OCD & Hoarding
- Older People and Substance Misuse
- Oliver McGowan Mandatory Training on Learning Disability and Autism – Tier 2
- Oliver McGowan Mandatory Training on Learning Disability and Autism – Tier 1 (part 2)
- Palliative & End of Life Care
- Parkinson's Awareness
- Person Centered Care
- Personal Care
- Physical Disengagement Training
- Positive Approaches to Risk
- Positive Risk taking in Adult Social Care
- Practicing with Professional Authority
- Practising with Confidence & Assertiveness
- Practising with Professional Authority: Confidence & Assertiveness
- Pre Retirement
- Preparing for the LPS (Liberty Protection Safeguards)
- Prevention and Wellbeing
- Producing Reports for Social Workers
- Professional Boundaries
- Professional Boundaries Awareness
- Professional Curiosity
- Promoting Reflective practice in Supervision
- Protecting against Systemic Neglect & Abuse
- Radicalisation & Extremism Awareness
- Reablement
- Reablement
- Reablement for People living with Dementia
- Recording in Adult Safeguarding Meetings
- Recording Meeting Outputs
- Recording Reflective Supervision
- Recruitment & Selection using Service Users
- Reflective Supervision
- Relationship Based Practice
- Report Writing and Record Keeping

- Report Writing for Adult Safeguarding
- Reviews
- Risk Assessment
- Risk Assessment Awareness for Social Care Staff
- Safeguarding Adults – Awareness
- Safeguarding Adults – Chairing Meetings
- Safeguarding Adults – Investigation
- Safeguarding Adults – Level 2 – Principles and Practice
- Safeguarding Adults – Safer Recruitment
- Safeguarding Adults – Self-Neglect, OCD & Hoarding
- Safeguarding Adults and Discriminatory Abuse
- Safeguarding Adults Enquiry Officers
- Safeguarding Adults for Provider Services Managers
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- Safeguarding and Cultural Sensitivity
- Safeguarding and Homelessness
- Safeguarding for Managers Level 3
- Safeguarding Mental Capacity and Consent
- Safeguarding Minute Taking
- Safeguarding Principles for NQSWs
- Schizophrenia Awareness
- Section 117 Awareness
- Section 42 – Safeguarding Adults Enquiries
- Section 42 – The Care Act
- Self Neglect & The Mental Capacity Act 2005
- Sexual Harassment in the Workplace Awareness for Managers
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- The Mental Capacity Act
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- The Role of Emotional Wellbeing for Practitioners
- The Social Services and Well-being (Wales) Act 2014 for Managers
- Time Management
- Time Management for NQSWs
- Time Management for Social Workers
- Trauma Informed Practice (Adults)
- Trauma Informed Practice Awareness
- Unconscious Bias
- Understanding ADHD & Autism
- Understanding Alcohol and Substance Misuse
- Understanding Dementia and Supporting Behaviour That Challenges
- Understanding Dementia in Social Care Practice
- Understanding Needs, outcomes and care and support – practice and legal duties (Care Act 2014)
- Understanding Sensory Processing in Adults
- Using Supervision Effectively for supervisees
- Using Supervision Effectively: a one day course for Supervisees
- Violence against Women and Girls (VAWG)
- Working in a Changing Environment
- Working with Adults with Learning Disabilities
- Working with Alcohol & Substance misusing Parents
- Working with Autistic Adults & Children
- Working with difficult to engage clients
- Working with Distressed & Difficult Clients
- Working with Male Perpetrators of Domestic Abuse
- Working with Male Perpetrators of Domestic Abuse
- Working with Men who abuse their Female Partners
- Working with perpetrators of domestic abuse
- Writing Reports for Court
- Written Work in Social Work
- Young Onset Dementia